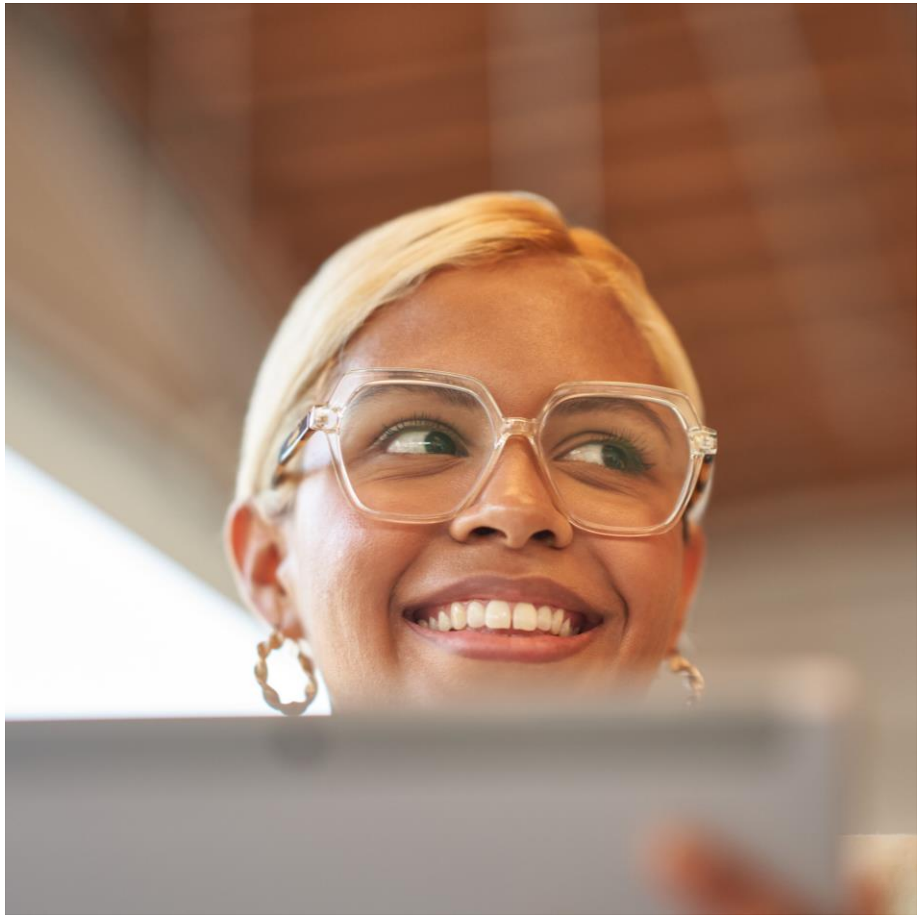
Microsoft Dynamics 365

What's New in Dynamics 365 Business Central

Wave 1 - 2022

Product overview

Dynamics 365 Business Central



Connected business management for small to medium-sized organizations

Ensure business continuity with a cloud solution that connects sales, service, finance, and operations to help teams adapt faster and deliver results. Make your business vision a reality with the adaptability, performance and insights needed to outpace the competition.

Adapt faster.
Innovate and adopt new business models faster with flexible deployment models, mobility, reliability, security, and adaptable Microsoft cloud solution that grows with your business.

Perform better.
Empower people to be more collaborative, more productive, and more impactful with actionable insights and interoperability to Microsoft 365, including Teams, Word, Excel, and Outlook.

Work smarter.
Enable high performance with guided workflows, governance, and real-time metrics that drive continuous process optimization, accelerates financial closes, and improves cycle times.

What’s new – Investment areas

Dynamics 365 Business Central

Deliver seamless service and performance

We continue to invest in a world-class cloud service that is easy to adopt, delivers high-performance and meets our business, partner, and customer goals.

Design for compliance and security

Microsoft runs on trust and we are committed to continuous improvements in mobility, security, data privacy, accessibility and meeting compliance standards.

Develop ISVs and globalization

We will help our customers and partners move to the cloud with confidence knowing their unique needs will be met through geo availability and AppSource by simplifying integration, extensions, and application development.

Delight customers by exceeding expectations

Our investments in user experience and rich capabilities ensure we go beyond meeting customer expectations to deliver unexpected results.

Drive better together Microsoft experiences

We ensure our customers can benefit from using Office 365, Teams, Power Platform and Business Central together to improve collaboration, productivity, workflow, insights, and results.

What's new – release highlights

Dynamics 365 Business Central

Highlights

Seamless service

Geographic expansion

Delight customers

Enhanced customer onboarding

General ledger improvements

Transaction improvements

Better together

Better integration of Business Central and Microsoft Teams

Business Central Outlook add-in

Use Excel to create and edit layouts for reports

Power Platform

2022 Release Wave 1 Release Plan

Seamless service

Geographic expansion

Seamless service – 2022 wave 1

Dynamics 365 Business Central

Global availability

We are expanding to support more countries.

North America

- Canada
- United States
- Mexico

LATAM

- Brazil
- Chile
- Colombia
- Costa Rica
- Dominican Republic
- Ecuador
- El Salvador
- Guatemala
- Honduras
- Jamaica
- Nicaragua
- Panama
- Paraguay
- Peru
- Puerto Rico
- Trinidad and Tobago
- Uruguay

EMEA

- Algeria
- Angola
- Austria
- Bahrain
- Bangladesh
- Belgium
- Bosnia and Herzegovina
- Botswana
- Bulgaria
- Croatia
- Cyprus
- Czechia
- Denmark
- Egypt
- Estonia
- Finland
- France
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- Morocco
- Netherlands
- Nigeria
- Norway
- Poland
- Portugal
- Qatar
- Romania
- Russia
- Saudi Arabia
- Serbia
- Slovakia
- Slovenia
- South Africa
- Spain
- Sri Lanka
- Sweden
- Switzerland
- Turkey
- Tunisia
- UAE
- Ukraine
- United Kingdom
- Zimbabwe

Asia-pacific

- Australia
- Hong Kong SAR
- India
- Indonesia
- Japan
- Malaysia
- Maldives
- Philippines
- Singapore
- South Korea
- Taiwan
- Thailand
- Vietnam
- New Zealand

https://aka.ms/BCcountries

Available   Available as of April 2022   On-premises only

Delight customers

Enhanced customer onboarding
General ledger improvements
Transaction improvements

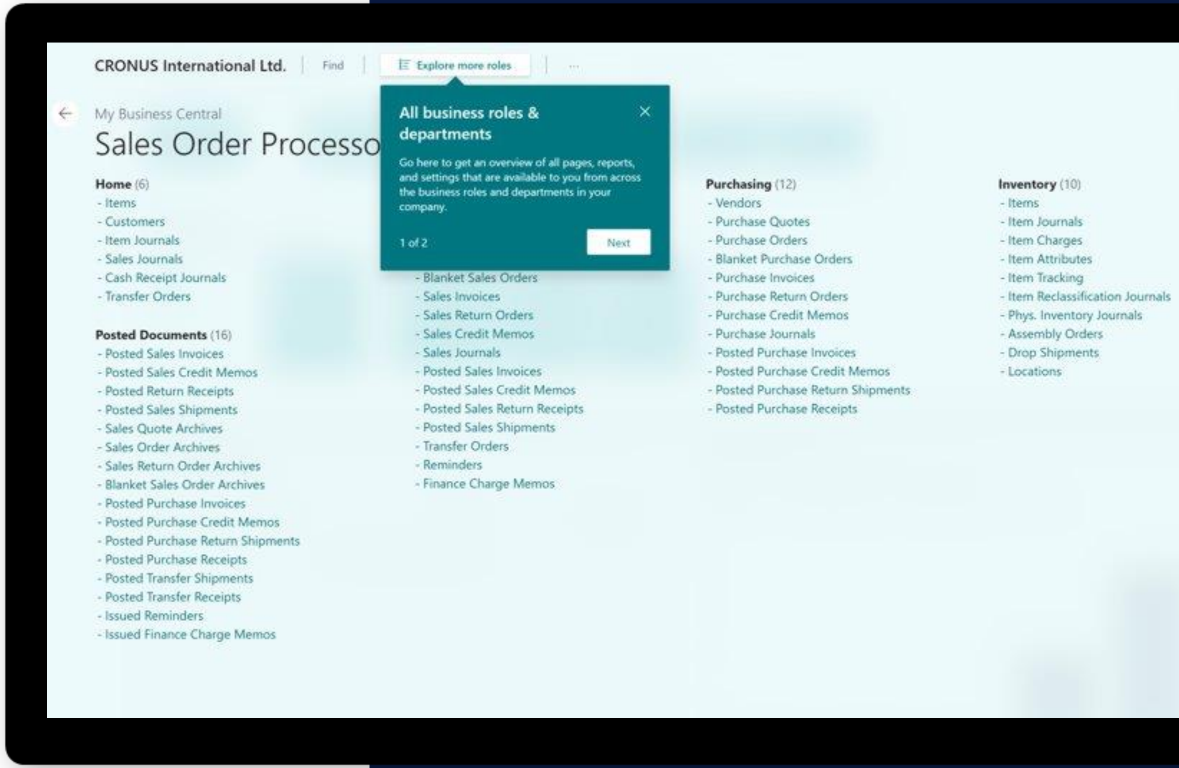
Delight customers – 2022 wave 1

Dynamics 365 Business Central

Enhanced customer onboarding

Several new features will make self-service onboarding and learning Business Central easier for new customers and users.

- New **context-specific content links** provided to users automatically in the Help pane.
- **Guided tour** that helps users find settings and personalization tools.
- **Role Center mini-tour** to help with navigation of the Role Explorer.



Delight customers – 2022 wave 1

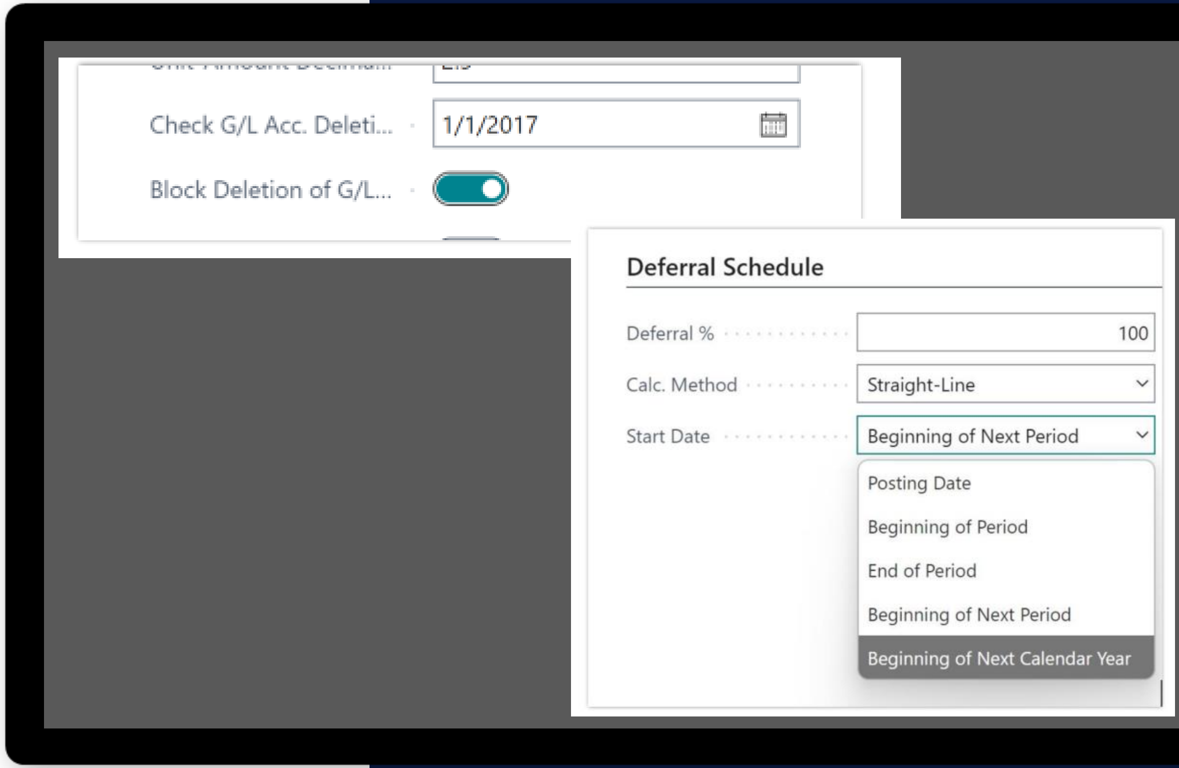
Dynamics 365 Business Central

General ledger improvements

Several improvements have been made to the General Ledger to improve maintenance and accounting controls.

- Avoid deletion –a new field, **Block Deletion of G/L Accounts** has been added to the General Ledger Setup page as an extra validation when a user tries to delete an account.
- Use **different General Ledger accounts** for payables and receivables transactions.
- **Deferral control** –manage when deferrals can be posted and who is authorized to post.

Block deletion of G/L accounts



Deferral control - new option for start date: beginning of next calendar year

Delight customers – 2022 wave 1

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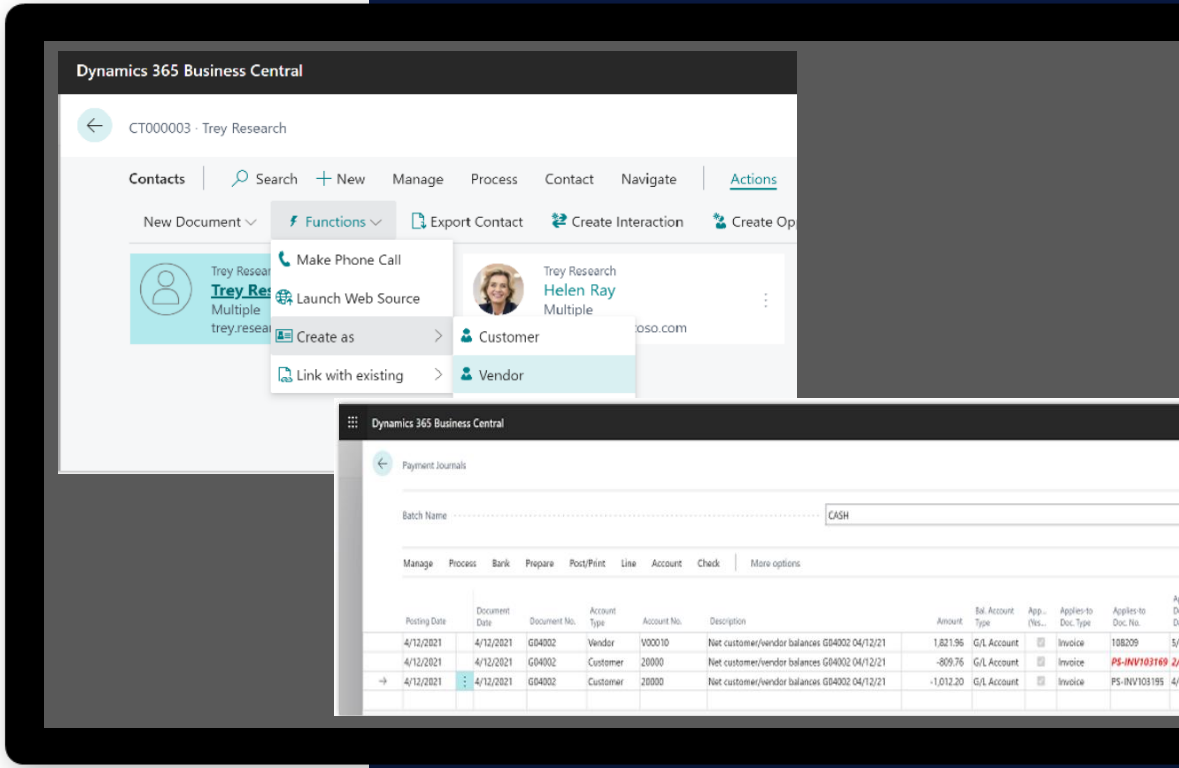
Transaction improvements- Consolidate customer and vendor balances

A company you do business with might be both a customer and a vendor. Avoid making unnecessary payments or receipts and save on transaction fees by consolidating balances.

- **Consolidate customer and vendor balances**—turn a contact company into a customer or vendor and view balances for companies that were created or linked to the same contact company.

Shows create as, Vendor functions to create a vendor from contact



The Net Customer/Vendor Balance action creates payment journal lines that net balances for a customer and vendor that are linked

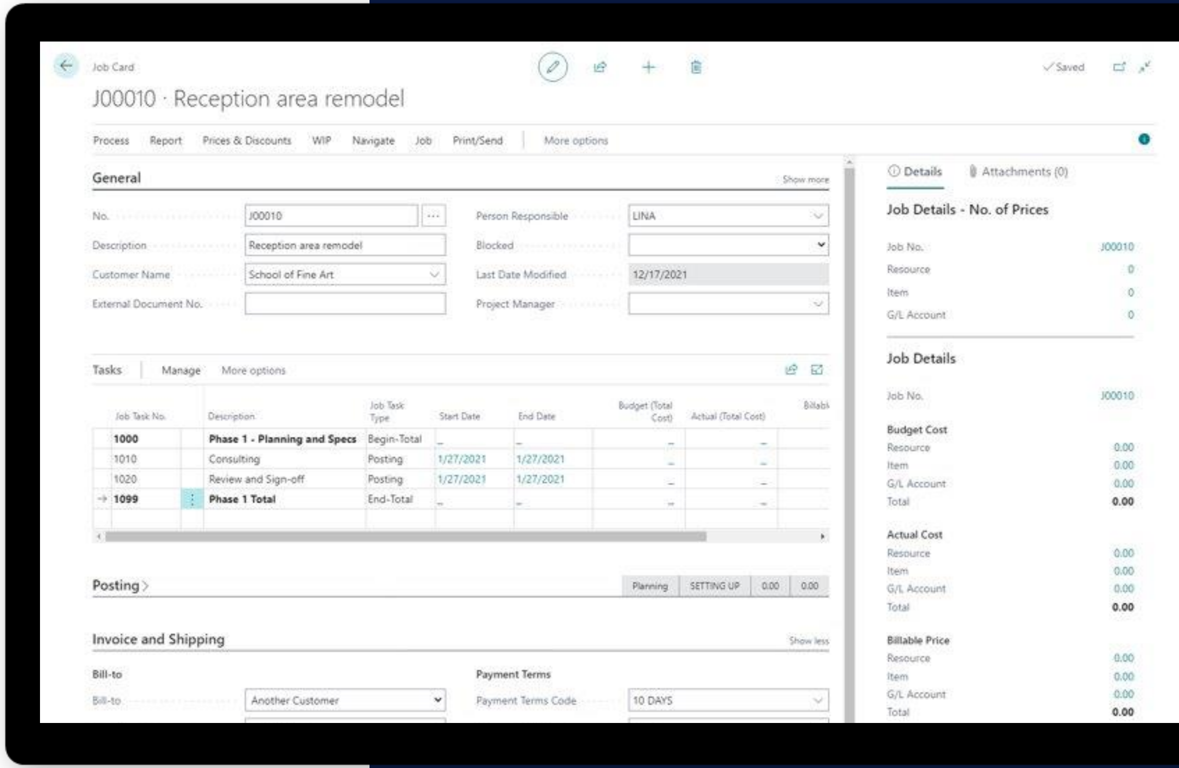
Delight customers – 2022 wave 1

Dynamics 365 Business Central

Transaction improvements –allow the sell-to and bill to customer to be different

We'd added support for projects enabling a different party to pay the bill then the one who received the service.

- Added **sell-to** and **ship-to** field groups on the **Jobs** page.
- The project manager can specify the place where the work will happen by selecting from a list of ship-to addresses for the customer, add information to simplify communication, and overwrite the standard financial terms of the specific project.



Sell-to and **ship-to** field groups in the **jobs page**

Better together

Microsoft Teams
Outlook
Excel
Power Platform

Better together – 2022 Wave 1

Dynamics 365 Business Central

Microsoft Teams and Business Central integration improvements

New capabilities make it easier to view Business Central information in Microsoft Teams and collaborate without leaving Teams.

Details

New capabilities to the **adaptive card** that opens when a link or record from Business Central is shared to Microsoft Teams:

- The card opens on a larger page with insights and details about the entry. You can also see details in focus mode, view more columns at the same time, and open the Factbox pane.
- From the details page you can open the full Business Central experience in the browser.
- The card can be pinned as a new tab in Microsoft Teams.

You can also directly pin a new tab to a Teams channel or chat by choosing the **New tab** action in Teams, and then choosing the Business Central icon.

Better together – 2022 Wave 1

Dynamics 365 Business Central

Outlook add-in

The Business Central add-in for Outlook enables users to better track communication with customers. With this change, any attachments sent by the customer via email can be added to Business Central records.

Feature details

This feature provides the option to take all or selected attachments sent by an external customer via email and directly add them to Business Central records as attached documents for contacts.

Better together – 2022 Wave 1

Dynamics 365 Business Central

Use Excel to create and edit layouts for reports

Users can now use Excel to create and edit layouts for reports and import them into Business Central.

Feature details

With Excel layouts users can create and edit report layouts using Excel's full palette of capabilities such as sliders, diagrams, charts and pivot tables.

To create an excel layout from scratch, open the report request page and then run a report with the option *Excel document (data only)*. Then, add your layout to additional tabs in the Excel file. To test the layout, simply import it as a custom layout in Business Central. After the it has been validated by the system, you can run the report with the new layout.

Better together – 2022 Wave 1

Dynamics 365 Business Central

Improvements to the Power Automate and Power Apps Connector

Improved integrations with Power Platform make using the products together simpler and more intuitive enabling users to be more productive.

Feature details

The following list shows the specific enhancements to the connector:

Support for finding data, filtering, and sorting

- Support for adding related records (data from both header and lines of documents)
- Improved reliability

Thank you

Microsoft Dynamics 365